

**OHIO EMERGENCY OPERATIONS PLAN
EMERGENCY SUPPORT FUNCTION #6**

MASS CARE

- PRIMARY AGENCY:** Ohio Community Service Council (OCSC)
- SUPPORT AGENCIES:** American Red Cross (ARC)
Ohio Department of Aging (ODAge)
Ohio Department of Alcohol and Drug Addiction Services (ODADAS)
Ohio Department of Development (ODOD)
Ohio Department of Education (ODE)
Ohio Department of Health (ODH)
Ohio Department of Job and Family Services (ODJFS)
Ohio Department of Mental Health (ODMH)
Ohio Department of Mental Retardation and Developmental Disabilities (ODMR/DD)
Ohio Emergency Management Agency (OEMA)
Ohio State Independent Living Council (Ohio SILC)
Salvation Army (SA)
Voluntary Organizations Active in Disasters (VOAD)

I. INTRODUCTION

A. Purpose

1. ESF-6 addresses, coordinates and reports on emergency mass care activities of state-level organizations responsible for providing guidance to local jurisdictions on sheltering, feeding, counseling, providing first aid, and related social services and welfare activities that are required to assist the victims of a disaster.
2. ESF-6 agencies are responsible for collecting and reporting local daily mass care activity through the use of a Shelter Spreadsheet, and the support of local mass care activity through the provision of information and supplies. Daily information is shared via briefing reports and written reports.

B. Scope

1. Mass Care has become a more complex set of tasks after Hurricane Katrina highlighted the need for addressing the functional needs of older persons and persons with physical challenges; and the threat of a pandemic influenza incident has created the need for alternative, non-congregate sheltering operations to provide shelter, food and water, and

bulk distribution and storage of items that might be needed by those impacted.

2. The changing disaster-response environment has necessitated the creation of systems to address medical sheltering and to set sheltering standards to ensure that those who require mass care services receive the best possible assistance.
3. The federal government has placed expectations on every state to be able to respond to and provide mass care services resulting from in-state and out-of-state catastrophic incidents. Because of this, mass care in Ohio can no longer be thought of as providing sheltering and care only to Ohio citizens. In 2005, the State of Ohio received and provided services to approximately 10,000 evacuees from the Gulf Coast.
4. In response to federal requirements, ESF-6 provides direction for the evacuation of large populations due to both man-made and natural disasters.
5. ESF-6 agencies respond to the needs of populations that have been evacuated and are housed at destination shelters away from their home areas.
6. ESF-6 agencies provide direction in response to federal requirements for local jurisdictions to be able to provide for the immediate provision of the rescue, sheltering, feeding and medical care of pets.
7. The primary and support organizations of ESF-6 work as a team in the Ohio Emergency Operations Center (Ohio EOC) and at the site of a disaster to address the mass care needs of Ohio citizens. ESF-6 agencies work in concert with other ESFs to provide services and materials to those who are impacted by disasters and are in need of food, shelter, emergency medical care, protection or counseling.

II. SITUATION

- A. Disasters can occur without warning. Shelters, first aid, mass care, cooling, comfort and feeding sites may have to be set up with little-or-no warning or advance notice.
- B. Slowly developing disasters, such as slowly-rising flood waters, may result in more time for warning and evacuation, but might cause the displacement of a large population. Such hazards may necessitate opening shelters and conducting mass care activities outside of impacted areas.
- C. Sheltering-in-place, restriction of movement, and non-congregate sheltering are required to prevent the spread of contagious diseases during a pandemic

incident. These actions may necessitate the establishment of sustenance sheltering operations at the local level that may require state-level support.

As with other sheltering and mass care efforts, sustenance sheltering will be a local responsibility; but it will most likely require the support of state-level resources throughout its duration.

- D. Some people may be reluctant to evacuate their homes because of their pets. It will be necessary for local jurisdictions and private citizens to plan ahead for the rescue, evacuation, shelter and feeding of a portion of the pet population.
- E. It may be necessary to convince some people to evacuate from an unsafe condition. These people may be elderly, physically challenged or have functional needs that may not be able to be adequately addressed in a sheltering situation.
- F. There is a large population of persons with functional needs that will require special services and considerations in a sheltering or evacuation situation. These considerations are covered in Tab A to ESF-6.
- G. Institutionalized populations will need special consideration in sheltering and evacuation situations. These considerations may include security, special housing needs, and other special needs.
- H. Although the risk of an in-state catastrophic event in Ohio is relatively low compared to ocean coastline states, there are in-state risks that could result in catastrophic damage and that could necessitate the evacuation, movement and sheltering of a large population, possibly for an extended period.
- I. Medical sheltering is covered to some extent through agreements with local hospitals to set aside beds and other resources during an emergency that causes a medical surge. In addition, resources may need to be identified to respond to the requirements of those who seek emergency shelter and depend on mechanical medical devices to maintain life.

III. ASSUMPTIONS

- a. Local mass care providers have emergency response plans and will have the resources to adequately respond to mass care needs during the initial stages of an incident.
- b. People will often evacuate an area before orders to evacuate are given.
- c. Some persons will resist or ignore evacuation orders.
- d. People with functional needs that can not be adequately addressed in a non-medical shelter may present themselves to non-medical shelters and may need to be relocated.

- e. An influx of mass care professionals and volunteers may strain resources in an impacted area. State-level mass care personnel will be prepared to support their own logistical needs when assigned to the site of a disaster.
- f. ESF-6 Agencies will work closely with state and federal Agencies in the Ohio EOC and at the site of the emergency throughout response and recovery operations in order to ensure coordinated and consistent service to the affected population.
- g. Responding state agencies will have adequate procedures, checklists and guidelines that correspond to the responsibilities assigned to them under this Plan.
- h. Local law enforcement agencies will be able to fill the needs for crowd control and security at mass care facilities for at least the first 72 hours of an incident.

IV. CONCEPT OF OPERATIONS

A. General Considerations

1. As the lead agency for ESF-6, OCSC will coordinate the monitoring and reporting of mass care activities throughout the response.
2. ESF-6 incorporates federal mass care requirements as detailed in the Department of Homeland Security's Version 2 list of ESF-6 Mass Care Target Capabilities.
3. ESF-6 Agencies work closely with other state and federal Agencies in the Ohio EOC and at the site of a disaster throughout response and recovery operations in order to ensure coordinated and consistent service to the affected population.
4. When ESF-6 agencies are presented with mass care mission assignments, the primary agency for ESF-6 will meet with ESF-6 support agencies and they will determine together which state agency(ies) has (have) the best set of available resources to respond to the mission assignment.
5. When ESF-6 agencies have expended all of their available resources and are unable to respond to a mission assignment, ESF-6 agencies will work with the Ohio EOC to secure resources (Emergency Management Assistance Compact (EMAC), federal, private sector, etc.) to fulfill mission requirements.
6. Each support agency within ESF-6 has internal standard operating procedures to respond to each of their Assignments of Responsibility under this Plan.

7. Support agencies are not required to address missions that are not covered under their Assignments of Responsibility, or that are contrary to laws or policies that govern their organizations.
8. ESF-6 agencies will be notified of Ohio EOC activation by Ohio EMA. Activation will be based upon incident requirements for emergency response and recovery and the agencies' capabilities and resources.
9. ESF-6 Primary and Support Agencies will provide sufficient personnel to staff the Ohio EOC in accordance with the Ohio EOP. Actual levels of response and staffing requirements will be determined at the time of the incident and will be based on need.
10. ESF-6 agency personnel who respond to disasters will be selected by their agencies based upon their abilities to address emergency responsibilities and the authority they have been given to make response decisions for the agencies they represent.

B. Local Sheltering and Evacuation Support

11. ESF-6 Agencies work as a team in the Ohio Emergency Operations Center (Ohio EOC) and at the site of a disaster to address the mass care needs of Ohio citizens and victims of out-of-state disasters who are evacuated to Ohio, working in concert with other ESFs to provide services and materials to those who are impacted by both man-made and natural disasters and are in need of food, shelter, emergency medical care, protection or counseling.
12. ESF-6 Agencies provide direction and support for mass care operations in response to catastrophic events both inside and outside the State of Ohio that may necessitate the evacuation and sheltering of large populations for extended periods of time.
13. ESF-6 Agencies assist OCSC in the maintenance of a Shelter Attribute and Services Tracking and Reporting System that provides real-time information on shelter capabilities and service provision for established local shelters.
14. ESF-6 Agencies assist in the dissemination of information to affected citizens regarding both local and destination sheltering operations outside their immediate area in catastrophic events.
15. ESF-6 Agencies create, communicate and implement consistent mass care standards and sheltering training across the state, and coordinate planning between many levels of government for the provision of integrated mass care services.

16. ESF-6 Agencies support local mass care operations during incidents, including the support of Regional Distribution Nodes (RDNs) and Points of Distribution (POD) operations, the support of local sustenance sheltering, the sustainment of local shelter-in-place operations, and the support of local treatment facilities and alternate-care medical facilities during pandemic situations.
17. ESF-6 Agencies address, coordinate and report on emergency mass care activities of state-level organizations responsible for sheltering, feeding, counseling, providing first aid, and related social services and welfare activities that are required to assist the victims of an incident.
18. ESF-6 Agencies provide direction and support to local jurisdictions for shelter-in-place, restriction of movement, non-congregate and sustenance sheltering operations that result from pandemic and other incidents.

C. Functional Needs Support

19. ESF-6 Agencies provide guidance and support to local jurisdictions regarding the provision of medical and other support services to persons with functional needs that will require special services and considerations in a sheltering or evacuation situation, while maintaining family unity.
20. ESF-6 Agencies provide guidance and support to local jurisdictions regarding the provision of services to institutionalized populations that need special considerations in sheltering and evacuation situations, including security, special housing needs, and other special needs.
21. ESF-6 Agencies work with ESF-8 agencies, local hospitals and local health treatment facilities to manage the set-aside of hospital beds and other resources during an emergency, and to identify resources to be able to respond to the requirements of those who seek emergency shelter and depend on mechanical medical devices to maintain life.

D. EMAC Support

22. ESF-6 Agencies coordinate the application of EMAC-based mass care resources and other out-of-state support services for both catastrophic and non-catastrophic events, and facilitate and coordinate interstate cooperation during mass care operations.

E. Recovery Function Interaction

23. ESF-6 Agencies coordinate with ESF-14 (Community Recovery and Mitigation) to ensure that mass care response operations support the initiation and development of recovery operations.

F. Local Animal Rescue Support

24. ESF-6 Agencies provide guidance and support to local jurisdiction animal rescue, relocation, care and reunion operations, providing support to local jurisdictions for the immediate provision of the sheltering, feeding and medical care of pets.

G. Relationships Between Levels of Government

1. Federal

- a. Ohio's ESF-6 Agencies will coordinate closely with federal ESF-6 Agencies when those Agencies are activated by FEMA. The federal ESF-6 team is made up of the following organizations and may be active in Ohio following a Presidential Disaster Declaration.
 - i. Department of Homeland Security/FEMA (Primary)
 - ii. American Red Cross (Primary)
 - iii. Department of Agriculture
 - iv. Department of Defense
 - v. Department of Health and Human Services
 - vi. Department of Housing and Urban Development
 - vii. Department of the Interior
 - viii. Department of Justice
 - ix. Department of Labor
 - x. Department of Transportation
 - xi. Department of the Treasury
 - xii. Department of Veterans' Affairs
 - xiii. General Services Administration
 - xiv. Office of Personnel Management
 - xv. Small Business Administration
 - xvi. Social Security Administration
 - xvii. U.S. Postal Service
 - xviii. Corporation for National and Community Service
 - xix. National Voluntary Organizations Active in Disasters

2. State

- a. State ESF-6 agencies have peer organizations on both the federal and local levels with which they work during emergencies. These include the organizations appearing in the list, above, and the chart, below.

3. Local

- a. Local mass care organizations at the site of the emergency coordinate their activities with the County Emergency Management Agency and the local EOC in their jurisdiction.

- b. Local ARC Chapters and Salvation Army Divisions have first line responsibility for the provision of disaster services within local jurisdictions. Each ARC Chapter and Salvation Army Division maintains their plans, resources and an operational structure adequate to ensure an effective response.
- c. Local mass care organizations coordinate with state-level organizations through the Ohio EOC to define needs, state and federal mission assignment requests, and to provide necessary updates on local mass care activities, including real-time sheltering information.

Comparison Chart for ESF-6 Organizations		
<u>State Organization</u>	<u>Federal Organization</u>	<u>Local Organization</u>
Ohio Community Service Council	*	Sheltering and other Mass Care organizations
Central Ohio Chapter of the American Red Cross	American Red Cross	Local Chapters of the American Red Cross
Ohio Department of Aging	Administration on Aging	Area Agencies on Aging
Ohio Department of Agriculture	U.S. Department of Agriculture	Local Boards and Departments of Health and OSU Extension
Dept. of Development Ohio Housing Finance Agency	U.S. Dept. of Housing and Urban Development	Community Action Agencies, Public Housing Authorities, Local Utilities
Ohio Department of Education		Local Boards of Education
Ohio Department of Health	Dept. of Health and Human Services	Local Boards and Departments of Health
Ohio Department of Job and Family Services	U.S. Dept. of Agriculture, Food and Nutrition Serv. U.S. Dept. of Health and Human Services U.S. Department of Labor	Local Depts. of Job and Family Services
Ohio Department of Mental Health	*	Local Mental Health Boards and Related Organizations
Ohio Department of Mental Retardation and Developmental Disabilities	Administration on Developmental Disabilities	County Boards of Mental Retardation/Developmental Disabilities
Ohio Emergency Management Agency	U.S. Department of Homeland Security Federal Emergency Management Agency	Local Emergency Management Agencies
Ohio State Independent Living Councils	*	Local offices of Rehabilitation Services, Local Independent Living Councils
Voluntary Organizations Active In Disasters	National Voluntary Organizations Active in Disasters	Local voluntary organizations that are members of VOAD
Ohio Department of Alcohol and Drug Addiction Services	*	*
Ohio Department of Development	*	*
Salvation Army	*	Local SA chapters
*	U.S. Department of Defense	*
*	U.S. Department of the Interior	*
*	U.S. Department of Justice	*
*	U.S. Department of Transportation	*

*	U.S. Department of the Treasury	*
*	U.S. Department of Veterans Affairs	*
*	U.S. Postal Service	*
*	Corporation for National Community Service	*
*	Social Security Administration	*
*	Small Business Administration	*
*	Office of Personnel Management	*
*	General Services Administration	*

* There is no comparable organization at this level of government.

V. ORGANIZATION AND ASSIGNMENT OF RESPONSIBILITY

A. Organization

The Ohio Community Service Council (OCSC) is the Primary Agency for ESF-6. It maintains a constant overview of ESF-6 activities, resolves conflicts and questions related to ESF-6, and develops Action Request Forms for the federal ESF-6 Team in coordination with state ESF-6 Team members.

Ohio ARC coordinates directly with its national parent organization for support of its state and local operations as needed, as well as making requests through the State ESF-6. Missions including other ESF organizations, in addition to or exclusive of Ohio ARC, will be coordinated by OCSC.

When ESF-6 agencies are presented with mass care mission assignments, the primary agency for ESF-6 will meet with ESF-6 support agencies and they will determine together which state agency (ies) has (have) the best set of available resources to respond to the mission assignment.

The following organizations have specific responsibilities for mass care and maintain close coordination with each other throughout CAS I through CAS III emergency levels. All organizations maintain their own internal command and control structures during emergency operations.

B. Assignment of Responsibility

1. Ohio Community Service Council

- a. Coordinate with all support agencies on the ESF-6 team to provide accurate overviews of ESF-6 activities to Ohio EOC personnel.
- b. Coordinate volunteer activities occurring outside of Donations and Volunteer Management Support Annex operations.

- c. Coordinate and report on emergency mass care activities of state-level organizations responsible for sheltering, feeding, counseling, providing first aid, and related social services and welfare activities that are required to assist the victims of an incident.
 - d. Request from Ohio EMA that other resources (EMAC, federal, private sector, etc.) be requested to fulfill the mission requirements when ESF-6 response resources have been exceeded.
 - e. Provide support for mass care operations in response to catastrophic events both inside and outside the State of Ohio that necessitate the evacuation and sheltering of large populations for extended periods of time.
 - f. Facilitate and coordinate the application of EMAC-based resources and other out-of-state support services for both catastrophic and non-catastrophic events, and facilitate and coordinate interstate cooperation during mass care operations.
 - g. Maintain a Shelter Attribute and Services Tracking and Reporting System that provides real-time information on shelter capabilities and service provision for established local shelters.
 - h. Provide support to local jurisdictions for shelter-in-place, restriction of movement, non-congregate and sustenance sheltering operations that result from pandemic and other incidents.
2. Central Ohio Chapter of the American Red Cross
- a. Open and staff shelters in response to local needs.
 - b. Provide ARC information releases to the Joint Information Center.
 - c. Provide fixed feeding, mobile feeding and snacks to disaster victims and responders.
 - d. Provide first aid and related health services to sheltered victims and victims at the scene.
 - e. Distribute appropriate bulk materials for disaster relief.
 - f. Provide Disaster Welfare Information (DWI) services when requested.
 - g. Provide support for the operation of local shelters that are established to provide mass care services to the victims of both in-state and out-of-state disasters, in response to both man-made and natural disasters.
 - h. Provide support for mass care operations in response to catastrophic events both inside and outside the State of Ohio that necessitate the

evacuation and sheltering of large populations for extended periods of time.

- i. Assist in the dissemination of information to affected citizens regarding both local and destination sheltering operations outside their immediate area in catastrophic events.
 - j. Create, communicate and implement consistent mass care standards and sheltering training across the state, and coordinate planning between many levels of government for the provision of integrated mass care services.
 - k. Support the provision of services to respond to the medical and functional needs of shelter residents while maintaining family unity.
 - l. Support mass care operations during the activation of the Ohio Strategic National Stockpile Plan, including the support of RDN and POD operations, planning for the support of local sustenance and sustainment of local shelter-in-place operations, and the support of local treatment facilities and alternate-care medical facilities during pandemic situations.
 - m. Provide support and coordination for the evacuation of large populations to destination shelters due to both man-made and natural disasters.
 - n. Provide direction and support to local jurisdictions for shelter-in-place, restriction of movement, non-congregate and sustenance sheltering operations that result from pandemic and other incidents.
3. Ohio Department of Aging
- a. Work with Area Agencies on Aging to identify and address unmet needs among elderly populations in the disaster area.
 - b. Support the provision of services to respond to the medical and functional needs of shelter residents while maintaining family unity.
 - c. Provide direction and support to local jurisdictions for shelter-in-place, restriction of movement, non-congregate and sustenance sheltering operations that result from pandemic and other incidents.
 - d. Provide direction and support to local jurisdictions for the provision of services to institutionalized populations that need special considerations in sheltering and evacuation situations, including security, special housing needs, and other special needs.

4. Ohio Department of Alcohol and Drug Addiction Services
 - b. Provide shelter to and address the needs of persons receiving alcohol and drug addiction services in the disaster area.
 - c. Provide direction and support to local jurisdictions for shelter-in-place, restriction of movement, non-congregate and sustenance sheltering operations that result from pandemics and other incidents.
 - d. Provide direction and support to local jurisdictions for the provision of services to institutionalized populations that need special considerations in sheltering and evacuation situations, including security, special housing needs, and other special needs.
5. Ohio Department of Development
 - a. Upon request of Ohio EMA, assist with the identification of available housing in communities impacted by a disaster and coordinate referrals of disaster victims to appropriate emergency housing to meet short and long-term needs.
 - b. Upon request by Ohio EMA, assist with the identification of available housing in communities affected by emergencies and provide referrals to disaster victims for housing and related services.
 - c. Maintain support to persons in emergency shelters and temporary housing through local Community Action Agencies and other non-profit agencies.
6. Ohio Department of Education
 - a. Provide listings of schools that can be used for shelters or to support shelter activities to local sheltering organizations and emergency management officials when requested.
 - b. Coordinate and support local school districts and private schools involved in mass care operations.
 - c. Coordinate and support local food preparation services involved in mass care operations.
 - d. Provide direction and support to local jurisdictions for shelter-in-place, restriction of movement, non-congregate and sustenance sheltering operations that result from pandemic and other incidents.

7. Ohio Department of Health

- a. Coordinate and support local health departments with shelter inspections to ensure that shelters comply with health standards, including those that affect special needs populations.
- b. Coordinate with local health districts to ensure that the functional needs of those with medical needs are met during disasters while maintaining family unity.
- c. Provide direction and support for mass care operations in response to catastrophic events both inside and outside the State of Ohio that necessitate the evacuation and sheltering of large populations for extended periods of time.
- d. Provide support and coordination for medical needs in the event of the evacuation of large populations to destination shelters due to both man-made and natural disasters.
- e. Provide direction and coordination to local jurisdictions for shelter-in-place, restriction of movement, non-congregate and sustenance sheltering operations that result from pandemic and other incidents.
- f. Provide direction and coordination to local jurisdictions for the provision of services to institutionalized populations that need special considerations in sheltering and evacuation situations, special housing needs, and other special needs.
- g. Coordinate local hospitals, medical treatment facilities, and other resources during an emergency that causes a medical surge.
- h. Identify and coordinate resources to be able to respond to the requirements of those who seek emergency shelter and depend on special medical needs to maintain life.

8. Ohio Department of Job and Family Services

- a. Coordinate with county departments of job and family services for the implementation of disaster assistance programs, including:
 - i. assistance to eligible families with an emergent need due to the disaster with use of available Temporary Assistance to Needy Families (TANF) funds
 - ii. assistance to eligible elderly or disabled individuals with an emergent need to the disaster with use of available non-TANF (state-only) funds
 - iii. federal disaster emergency food stamp program
 - iv. medical assistance programs

- v. providing representatives as needed to give advice & assistance to disaster affected individuals.
- b. Provide Federal Disaster Unemployment and Re-Employment Assistance.
- c. Assist private relief organizations and/or public agencies in distributing emergency supplies, as necessary.
- d. Assist employees in solving special employment problems that may arise as the result of a disaster.

9. Ohio Department of Mental Health

- a. Coordinate necessary activities to provide staff, supplies and resources to treat victims suffering from disaster-related mental disorders.
- b. Coordinate and monitor state behavioral health activities to address victim needs.
- c. Provide behavioral health clinical consultation services to Ohio EOC staff.
- d. Provide representatives to assist local mental health and/or joint ADAMH Services Boards and Regional, County and Community Mental Health Centers in providing supportive services and treatment to disaster victims.
- e. Provide temporary shelter as available in behavioral healthcare facilities.

10. Ohio Department of Mental Retardation and Developmental Disabilities

- e. Provide shelter to and address the needs of persons with mental retardation and developmental disabilities (MRDD) who reside in the State-run developmental centers, and assist in coordinating resources for unmet needs among the MRDD population in the disaster area.
- f. Provide direction and support to local jurisdictions for shelter-in-place, restriction of movement, non-congregate and sustenance sheltering operations that result from pandemic and other incidents.
- g. Provide direction and support to local jurisdictions for the provision of services to institutionalized populations that need special considerations in sheltering and evacuation situations, including security, special housing needs, and other special needs.

11. Ohio Emergency Management Agency

- a. Provide support for mass care operations in response to catastrophic events both inside and outside the State of Ohio that necessitate the evacuation and sheltering of large populations for extended periods of time.
- b. Facilitate and coordinate the application of mass care resources provided to, or received in response to, EMAC system requests.
- c. Facilitate and coordinate interstate cooperation of non-EMAC mutual aid during mass care operations.
- d. Assist in the dissemination of information to affected citizens regarding both local and destination sheltering operations outside their immediate area in catastrophic events.
- e. Create, communicate and implement consistent mass care standards and sheltering training across the state, and coordinate planning between many levels of government for the provision of integrated mass care services.
- f. Provide direction and support to local jurisdictions for their immediate provision of the rescue, sheltering, feeding and medical care of pets.
- g. Support local-level animal relocation, care and reunion operations.
- h. Support mass care operations during the activation of the Ohio Strategic National Stockpile Plan, including the support of RDN and POD operations, planning for the support of local sustenance and sustainment of local shelter-in-place operations, and the support of local treatment facilities and alternate-care medical facilities during pandemic situations.
- i. Provide support and coordination for the evacuation of large populations to destination shelters due to both man-made and natural disasters.
- j. Provide direction and support to local jurisdictions for shelter-in-place, restriction of movement, non-congregate and sustenance sheltering operations that result from pandemic and other incidents.

11. Ohio State Independent Living Council

- a. Address the shelter and mass care needs of persons with disabilities who must be relocated to emergency shelters and temporary housing.

- b. Provide direction and support to local jurisdictions for shelter-in-place, restriction of movement, non-congregate and sustenance sheltering operations that result from pandemic and other incidents.
- c. Provide direction and support to local jurisdictions for the provision of services to institutionalized populations that need special considerations in sheltering and evacuation situations, including security, special housing needs, and other special needs.

13. Salvation Army

- a. Provide support for the operation of local shelters that are established to provide mass care services to the victims of both in-state and out-of-state disasters, in response to both man-made and natural disasters.
- b. Provide support for mass care operations in response to catastrophic events both inside and outside the State of Ohio that necessitate the evacuation and sheltering of large populations for extended periods of time.
- c. Create, communicate and implement consistent mass care standards and sheltering training across the state, and coordinate planning between many levels of government for the provision of integrated mass care services.
- d. Provide support and coordination for the evacuation of large populations to destination shelters due to both man-made and natural disasters.
- e. Provide direction and support to local jurisdictions for shelter-in-place, restriction of movement, non-congregate and sustenance sheltering operations that result from pandemic and other incidents.

14. Voluntary Organizations Active in Disasters

- a. Provide services and material support to disaster victims in emergency shelters and temporary housing through member organizations at the site of the emergency.

VI. RESOURCE REQUIREMENTS OF ESF-6 – MASS CARE

- A. Each ESF-6 organization maintains internal standard operating procedures (SOPs) and checklists that detail the logistical and administrative support arrangements internal to its organization. Additional support needs during an emergency may be requested through the Ohio EOC to ESF #7, Resource Support.