

# Challenges, innovations & the way forward in wake of 2017

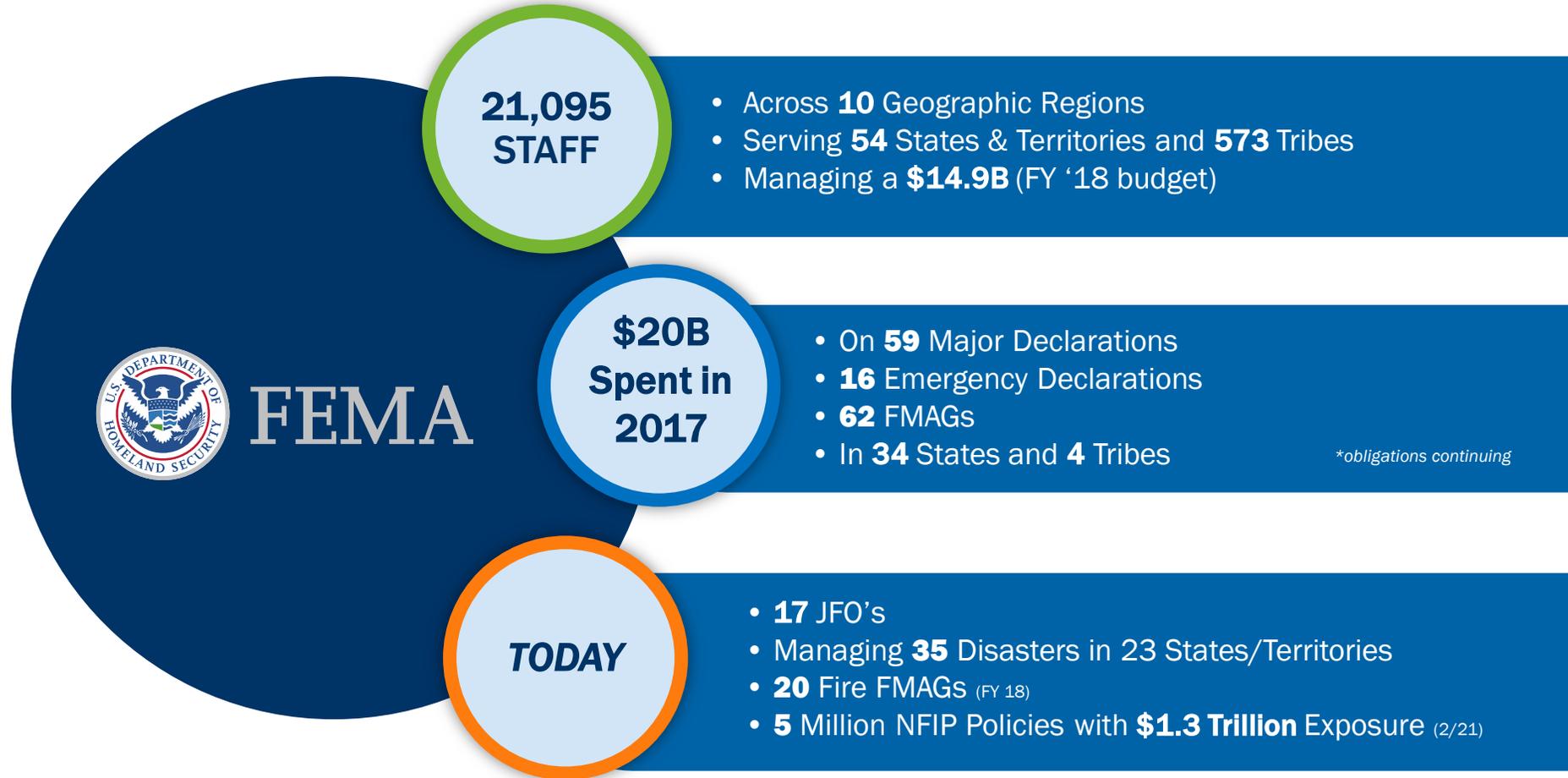
James K. Joseph, FEMA Region V Administrator



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Photo credit NOAA/NASA

# FEMA by the Numbers



*\*Data as of 4/16/2018*

*\*Represents National Claims*

*Challenges, Innovation, The way forward*

# Whole Community Approach to an Unprecedented Year

**46.9 Million** PEOPLE  
AFFECTED by Harvey,  
Irma, Maria & Wildfires

**15% of the**  
POPULATION

**\$9.6 Billion**  
CY 17 NFIP  
CLAIMS\*

**4.8+ Million**  
HOTEL STAYS

**5.6+ Million**  
CALLS

**4.8+ Million**  
REGISTRATIONS

**2.4+ Million**  
HOME  
INSPECTIONS

**2,000+** CONTRACT  
ACTIONS

**2017**  
DISASTERS

**70** Voluntary Organizations Supporting

**48** States Responding

**32** Federal Agencies Supporting



**FEMA**

\*Data as of 3/13/2018

\*Represents National Claims

*Challenges, Innovation, The way forward*

# Region V 2017 Recap

**60**  
**R5 CALL**  
**CENTER**  
**STAFF**

**167**  
**REGIONAL**  
**STAFF**  
**DEPLOYED**

**12,000**  
**CALLS**  
**ANSWERED**

**+80%**  
**R5 OFFICE**  
**DEPLOYED**

# Ohio 2018 To-Date

**Feb. 14–25, 2018 severe storms and flooding in 19 Ohio counties**

**Governor Kasich submitted a request for a major disaster declaration for the State of Ohio for PA/HM. The request is in progress.**



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# Strategic Plan

Helping People. Together.

FEMA Mission: **Helping people before, during, and after disasters.**

STRATEGIC GOALS

## I. BUILD A CULTURE OF PREPAREDNESS



1.1 Incentivize investments that reduce risk, including pre-disaster mitigation, and reduce disaster costs at all levels



1.2 Close the insurance gap



1.3 Help people prepare for disasters



1.4 Better learn from past disasters, improve continuously, and innovate

OBJECTIVES

## II. READY THE NATION FOR CATASTROPHIC DISASTERS



2.1 Organize the "BEST" (Build, Empower, Sustain, and Train) scalable and capable incident workforce



2.2 Enhance intergovernmental coordination through FEMA Integration Teams



2.3 Posture FEMA and the whole community to provide life-saving and life-sustaining commodities, equipment, and personnel from all available sources



2.4 Improve continuity and resilient communications capabilities

## III. REDUCE THE COMPLEXITY OF FEMA



3.1 Streamline the disaster survivor and grantee experience



3.2 Mature the National Disaster Recovery Framework



3.3 Develop innovative systems and business processes that enable FEMA's employees to rapidly and effectively deliver the agency's mission



3.4 Strengthen grants management, increase transparency, and improve data analytics

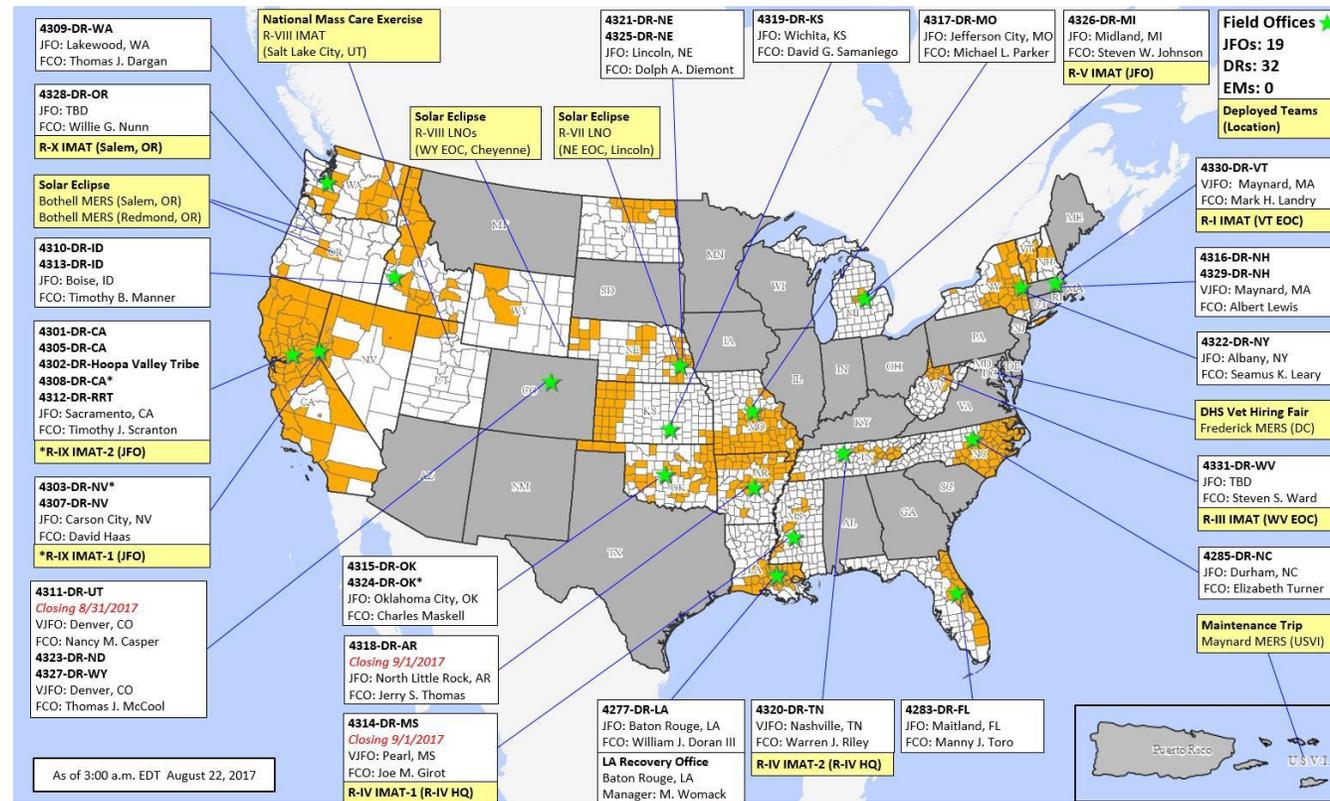
FEMA Vision:  
**A prepared and resilient Nation.**



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# Federally Supported, State Managed, and Locally Executed Readiness for Target States Moving Forward

Disasters costing \$41 M or less constitute 80% of declared disasters



FEMA National Situational Report, Pre-Harvey (August 22, 2017)

# Recommendations

Consider the following initiatives to improve resiliency:



Create disaster reserve fund similar to a rainy day fund.



Ensure communications capabilities.



Develop a continuity program.



Build capabilities to meet the housing needs of large numbers of displaced individuals and families.



Take advantage of vendor-managed inventory and scalable standby contracts for staffing, commodities, and debris removal.



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# Questions & Discussion

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